

# Isuzu body repairer programme

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**ISUZU**  
*With you, for the long run*

# Isuzu Authorised Body Repairer Programme

## 1. Light Commercial Vehicles – Isuzu KB/D-MAX/MUX Bakkies & SUVs

• South Africa	-	316
• Namibia	-	10
• Zimbabwe	-	4
• Botswana	-	3
• Swaziland	-	1



## 2. Commercial Vehicles – Isuzu N/F/FX Series Trucks

• South Africa	-	18
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# Applications for Isuzu Authorisation

## 1. Online application process (Automatrix Website)

- Understanding & Acceptance of programme requirements & costs
- Understanding & Acceptance of Service Level Agreement terms & conditions
- Pass a self-audit
- Submit an application (with required documents)

## 2. Isuzu review all applications recieved

- Review all application documentation submitted
- Review CSI performance

## 3. Isuzu schedules a full physical audit (Automatrix)

## 2020 – Key Dates

1. Authorisation renewals – SLAs expire end May
2. Regional Meetings – April/May
3. Annual Conference – October?

# 2020 – Key Objectives / Regional Meeting Discussions

1. Isuzu Warranties – Terms & conditions, compliance & validity
2. Save-a-Car / Write-offs
3. Labour times & Audatex
4. Paint developments
5. Collision parts pricing
6. CSI Performance
7. Repair information & training
8. Parts damages & repairs

# Q & A