

Suzuki Auto South Africa AutoMatrix Conference 2020



Presented by Tumelo Mlilo



[SuzukiAuto.co.za](https://www.suzuki.co.za)



Way of Life!

After-sales Team



David Anders



National Service Manager



Haman Bhoola



Head of Auto Service



Tumelo Mlilo



Warranty Administrator



SuzukiAuto.co.za



Way of Life!

Suzuki Auto South Africa Appoints AutoMatrix – Aug 2019

- Industry experts
- Not our core business
- Neglecting the warranty function
- Process driven
- Delays in the approval process
- Delays in the renewal process
- Reporting
- Save a Car programme



SuzukiAuto.co.za



Way of Life!



SuzukiAuto.co.za



Way of Life!



SuzukiAuto.co.za



Way of Life!

THANK YOU FOR
Trusting us.



SuzukiAuto.co.za



Way of Life!